



By
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Digital Doctor

I have been receiving many questions from my readers, so in this month's column I will attempt to answer some of those received.

Q. First let me thank you for your wonderful course at the Seaford Library. It was there, because of your encouragement, that I learned I could work with photos online, and came to know, use and love Picasa. I have two questions. #1. I am using the Picasa and can no longer e-mail pictures out using my AOL account. The box with choices for e-mail doesn't have AOL listed as an option anymore. It used to come up automatically. I don't know where it went. (I don't want to sign up for Google's Gmail). I went into help and clicked on e-mail but it just comes up saying "This file too large to open using AOL. Please open using another application."

Question number 2: If I uninstall Picasa and reinstall it, will I lose all my photos? Help?
— Fran F.

A. Get yourself a subscription to gmail — it's free and works beautifully out of Picasa! Enter the words "Gmail" into your search engine and click on the first appearance of the word (gmail.google.com) and sign up.

As for your second question: The Internet is like a pipeline and the speed of that pipeline is determined by how "wide" the pipe is — if you have a Cable modem or DSL the pipe is very large, if you have a dial-up connection, the pipe is very small. If the sender sends a large, full-size picture and the receiver has a dial-up connection, then, often, the message cannot get through the pipeline.

All of you must be aware of what kind of connection the person you are sending to has and adjust your mail accordingly. As for uninstalling and reinstalling Picasa, your pictures should be stored in a folder within MY Documents called MY Pictures, so when uninstalling Picasa, My Pictures should not be affected.

Q. Ginger writes: Hello, I wanted to ask how I can make a picture that I scanned in from a 4 x 6 inch picture bigger? It is coming up only as a small print in the

corner of the page in Picasa and I wanted to enlarge it to work on and then print. Also, can I import an image into the computer at 200 percent (enlarged) and enlarge it again, or will it just grain out like a film enlargement? Thanks so much. Looking forward to your next class.

— Ginger

A. Ginger. The size of the picture is determined by which resolution you scanned with. If you used 72dpi (dots per inch) or 300, that's the bare minimum. Most scanners have settings to scan at 600 or 1200 dpi, which will allow you to make a large picture. Check your "Scan Settings" or something like that.

Q. Stu, is it possible to download pictures in Picasa to a flash drive? I have a digital frame with internal memory. To download the pictures to the frame I have to use a flash drive. Can I do it? If so, how?
— Kathy

A. Kathy. You can download pictures to a flash drive, but NOT from Picasa. You must go to Windows Explorer (Start, Programs, Accessories, Windows Ex-

plorer) and do your file transfers with this great tool provided in Windows. You should highlight your pictures by dragging the mouse over them, right click and choose Copy from the menu choices. Then go to My Computer, find the Removable drive designation for the flash drive, and right-click and choose Paste from the choices in the menu.

One last item: When you reply to people in an email, put your e-mail address in the "To:" line and everyone else's e-mail address in the "B.C.C." Blind Carbon Copy" space — this prevents other people's e-mails from showing and being exposed to the rest of the world! It's an important part of e-mail etiquette! Until next month.

Stuart Gershon is known as "The Digital Doctor." He has given over 200 classes at 56 different venues in Nassau and Suffolk. You can get more information and the schedule of his classes at: www.DigitalDocOnline.com. If you have any questions for the Digital Doctor, please send them to digital-doc50@optonline.net.