



By  
Stu Gershon

## Digital Doctor

---

# How to Get Help on the Web?

For the past 25 years, my friend Paul has either built or modified my desktop computers. Whenever I would have a problem, I would call Paul and he would try to solve it. A few years ago, while he was “solving” one of my problems, I heard the clatter of a keyboard and I asked him, “What are you doing?” He responded, “I’m asking Google the question you asked me!”

Since then, instead of calling Paul twice a week, I call him about once a month and solve my own problems by asking Google! If you have any questions, type in “Google.com” and type in your question. Within seconds, pages of articles either discussing your problem or providing you with the solution will appear.

One of my students recently sent me this link: [www.lexar.com/dp/tips\\_lessons/index.html](http://www.lexar.com/dp/tips_lessons/index.html).

This is a series of tips and lessons pertaining to digital photography, sponsored by Lexar, one of the leading producers of flash memory cards. Many of the pages will have ads, but the information is useful and helpful.

Some other Web sites offering lots of information include: [www.short-courses.com/index.htm](http://www.short-courses.com/index.htm), [www.dicamhelp.com/index.php](http://www.dicamhelp.com/index.php) and [malektips.com/digital\\_photography\\_help\\_and\\_tips.html](http://malektips.com/digital_photography_help_and_tips.html).

Besides offering assistance, there are a few Web sites that provide info on editing images. Most ask you to “join” and many of them are still free. They work like simple photo-editing programs, but they are “Web-based” which means you have to upload your photos to the site and do your editing at the site. This also means you have to be connected to the Internet to do this editing. WHY should you use these services when you can use Picasa or other programs on your com-

puter without being connected to the web? The answer is that some of them allow you to do more sophisticated “edits” than Picasa or similar programs and then you can order prints (which is really the ulterior motive for most of these services).

One of the newest of these services is [www.picnik.com/](http://www.picnik.com/) (by the time you read this, it may be charging a small membership fee). Another is [www.snapfish.com/tour\\_editing](http://www.snapfish.com/tour_editing) and there are many others.

Good luck in searching and hunting for information!

*Stuart Gershon is known as “The Digital Doctor.” He has given over 200 classes at 56 different venues in Nassau and Suffolk. You can get more information and the schedule of his classes at: [www.DigitalDocOnline.com](http://www.DigitalDocOnline.com). If you have any questions for the Digital Doctor, please send them to: [digitaldoc50@optonline.net](mailto:digitaldoc50@optonline.net).*